

Airport transfer service

Language Tree is very happy to offer a complete Airport Transfer service for the following airports:

- Newquay airport
- Bristol airport
- London Heathrow
- London Gatwick

Depending on your arrival and departure times, we have three different airport transfer options:

- Executive car
- Coach
- Train

Executive car

We work with A2B a local taxi & coach company in Cornwall. They provide all the transport for our summer school with their executive fleet of vehicles and DBS checked drivers. Their driver will meet you (and up to a total of 4 people) in the airport a private and will drive you directly to the campus from the airport

Private Coach

During the summer, we have various school groups that join our summer school programme.

If you can choose a flight time within 1 hour of one of our school groups, then you would be welcome to join our private coach direct to the campus.

Our staff will be there to meet you in the airport so you can join the group coach transfer.

Train

The train service connecting Cornwall to Bristol and London is very good. There are trains every hour and the service is reliable.

If you choose this option, we will discuss the different train options and times with you. We will then buy the train tickets and send them to you as electronic tickets.

For adults, you will make the train journey independently. For students aged under 18, we will meet you at the airport and take the train direct to the campus with you.

If possible, we would encourage you to use our coach or train options.

These options are more sustainable and cheaper for you. However, they do mean that your arrival and departure times are more limited.

As a way to promote and encourage more sustainable travel, if you choose either of these options, we will offer a 10% discount on your course fees.



Delays

With any airport transfer, there is always a chance of delays.

This could be a delay to your flight or a delay in one of the transfer options we provide.

In the event of any delays with transport – trains, planes or automobiles – we will always follow the following protocol:

- If possible, we prefer to use WhatsApp to stay in touch with you during your journey to the UK. Through good communication, we can minimise the stress and potential problems associated with missing transport connections.
- We will always organise our transfer transport with sufficient flexibility to absorb delays of up to 1 hour in our own transport or in the arrival of a flight.
- All our train tickets are flexible train tickets allowing you to travel on any train.
- In the event that delays result in extra costs, it is essential that you have adequate travel insurance to claim for these costs.*
- For students aged under 18, we will always stay with young students until they are safely on their transport home.

*You may wish to consider our comprehensive Health & Travel Insurance with Guard.me. This insurer specialises in insurance for students on language holidays. You can find full details about the policy on our website: <https://www.languagetree.co.uk/terms-conditions.html>

If you wish to choose this policy, the cost is £2 per person per day for the duration of your stay.



Price Chart: Adults & families

	Newquay	Bristol	London Heathrow & London St Pancras	London Gatwick
<p><u>Executive car</u></p> <ul style="list-style-type: none"> - Price is per car (up to 4 passengers) - Driver will meet you in the arrival's hall - Available at any time from 06:00 – 21:00 	£60	£400	£500	£700
<p><u>Join a Group coach</u></p> <ul style="list-style-type: none"> - Price is per person - Our staff will meet you in the Arrival's Hall - Please get in touch to confirm when we have groups arriving 	£20	£75	£100	£125
<p><u>Take the train</u></p> <ul style="list-style-type: none"> - Price is per person - Family ticket prices may be lower – please get in touch to confirm the price - We will send you electronic tickets for your train journey - Arrive in the UK before 4pm - Depart the UK after 3pm 	--	£75	£100	£125

All prices given are per journey

Price Chart: Students aged 13-17

- For all transfers for students aged under 18, our staff will be there to meet them in the Arrival's Hall and will also safely see them through check-in for their journey home.

	Newquay	Bristol	London Heathrow & London St Pancras	London Gatwick
<p>Executive car</p> <ul style="list-style-type: none"> - Price is per car (up to 3 passengers) - Our staff will meet you in the Arrival's Hall - Available at any time from 06:00 – 21:00 	£60	£400	£500	£700
<p>Join a Group coach</p> <ul style="list-style-type: none"> - Price is per person - Our staff will meet you in the Arrival's Hall - Please get in touch to confirm when we have groups arriving 	£20	£75	£100	£125
<p>Take the train (under 18s)</p> <ul style="list-style-type: none"> - Price is per person - Our staff will meet you in the Arrival's Hall - Arrive in the UK between 1pm – 4pm - Depart the UK between 3pm – 7pm 	--	£130 (age 13-15) £180 (age 16-17)	£180 (age 13-15) £230 (age 16-17)	£200 (age 13-15) £250 (age 16-17)

All prices given are per journey